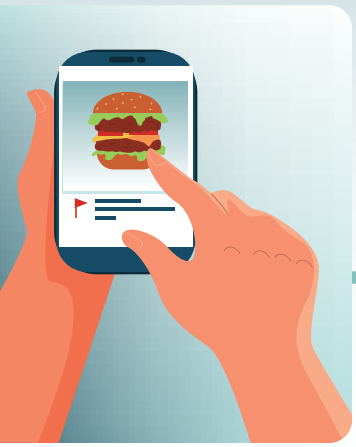


# 3RD PARTY DELIVERY SERVICE RECONCILIATION PROCESS



The current 3rd party delivery service reconciliation process is broken, replete with manual interaction and lack of visibility, resulting in money lost, frustrated employees, and potential fraud.

## CURRENT PROCESS AND CHALLENGES

### 1) Customer places order via 3rd party app

- Potential for incorrect food pricing
- Potential for incorrect tax calculation/ collection

### 2) POS receives order (either manually or automatically)

- Potential for fraud
- Potential for duplicate orders, resulting in higher food costs



### 3) Restaurant prepares order and picked up/ delivered by 3rd party

### 4) 3rd party sends payment, commission, and/ or feed data to restaurant

- Lack of visibility/control
- Potential for short payments

### 5) Restaurant manually reconciles revenue and related expenses

- Lengthy reconciliation process with limited data
- Manual JE process, which can result in missing revenue and/or 3rd party expenses



## AUTOMATED RECONCILIATION PROCESS

- Matcher software will automatically perform reconciliation of POS to 3rd party, replacing manual reconciliation process
- Running of automated matching rules
- Revenue and expense JEs automatically created for matched orders
- Identification of orders for research: potential fraud, short pay from 3rd party, incorrect tax calculation, duplicate orders, canceled orders, etc.
- Reports automatically created to provide support for 3rd party remediation for short pay, incorrect tax, etc.
- With Adra Matcher software, automation is achieved eliminating manpower needed to reconcile, while overcoming challenges of manually reconciliations

## KEY BENEFITS

- Reconciliation performed without human interaction
- Cost savings throughout reconciliation process
- Accounting teams walk in the door each day and only have to research exceptions
- Accurate and timely reporting of all revenue and related 3rd party expenses with minimal effort
- Visibility into monies owed by 3rd party
- Exceptions identified and resolved in a timely manner
- Instances of fraud resolved before they become widespread
- Accurate tax collection to avoid governmental intervention
- Evidence of inconsistencies, with certainty, which facilitate accurate reporting for remediation of issues