

List of Sub-processors

1. Infrastructure Sub-processors

Trintech will use the following Sub-processors to host Subscriber Data or provide other infrastructure that supports the delivery of our Services as instructed by the Subscriber in accordance with the applicable Data Processing Agreement:

Entity name	Entity Activity	Trintech Product	Entity location
Dell Computer Corporation	Cloud Service Provider	Cadency	United States of America
			United Kingdom
			Germany
			Australia
Dell Computer Corporation	Cloud Service Provider	Adra Services Accounts, Receivables	Germany
Dell Computer Corporation	Cloud Service Provider	ReconNET	United States of America
			United Kingdom
			Germany
			Australia
Dell Computer Corporation	Cloud Service Provider	UPCS	United States of America
Faction Inc.	Cloud Service Provider	Cadency	United States of America
			United Kingdom
Microsoft Corporation	Cloud Service Provider	Adra Services Matcher, Task Manager, Balancer and Analytics.	United States of America
			Australia
			Netherlands and Ireland
			Norway

2. Service-specific Sub-processors

Trintech works with the sub-processors listed below to provide specific functionality in order to deliver our Services as instructed by the Subscriber in accordance with the applicable Data Processing Agreement:

Entity name	Entity Activity	Trintech Product	Entity location
Dell Computer Corporation	Dell is used to support Flux's model-related functionality through October 5, 2026 for Subscribers using Flux	Cadency (Flux)	United States of America
Microsoft Corporation	Azure is used to support Beacon's model-related functionality for Subscribers using Beacon	Cadency (Beacon)	United States of America
	Azure is used to support Flux's model-related functionality effective October 6, 2026 for Subscribers using Flux	Cadency (Flux)	
Open AI, L.L.C.	Open AI is used to support Beacon's model-related functionality as a failover	Cadency	United States of America
Pendo.io, Inc.	Cloud-based Services providing Trintech Support with analytical data regarding Support issues.	Adra	United States of America
		Cadency	

Salesforce, inc.	Hosting of CRM information and Cloud-based Services for Trintech Support ticketing. Processing of personal data as provided by Subscriber when entering support requests through the Success Center found at https://success.trintech.com/ , or via telephone.	Accurate	United States of America
		Adra	
		Cadency	
		Frontier	
		ReconNET	
ServiceNow, Inc.	Cloud-based Services for Trintech Support ticketing. Hosting of CRM information. Processing of personal data as provided by Subscriber when entering support requests through the Success Center found at https://success.trintech.com/ , or via telephone.	Accurate	United States of America
		Adra	
		Cadency	
		Frontier	
		ReconNET	
Trintech Inc.	Trintech affiliate performing implementation and support services.	Accurate	United States of America
		Adra	
		Cadency	
		Frontier	
		ReconNET	
Trintech (UK) Limited	Trintech affiliate performing implementation and support services.	Accurate	United Kingdom
		Adra	
		Cadency	
		Frontier	
		ReconNET	
Trintech Solutions Private Limited	Trintech affiliate performing development and support services.	Adra	India
		Cadency	
		ReconNET	
99X Technology Limited	IT third-party providing software product engineering services	Adra	Norway